

Elk River Music Festival Policies

Weather

All concerts are held rain or shine. Be prepared for extremes such as heat, wind or rain. Dress accordingly, as the temperature may drop noticeably after sunset.

Smoking

To protect our animals and concertgoers, ZooMontana Outdoor Pavilion area is a non-smoking facility. Smoking is permitted only in a designated area. Thank you your cooperation.

Photography

Cameras with removable lens, video cameras and recording devices are not allowed.

Food and Beverages

Food and beverages will be available for sale. You are allowed 1 bottle of 16.9 ounce of factory sealed bottled water. No other food or beverages will be allowed.

No Re-Entry

Once you have entered through the gates, you may NOT exit and re-enter.

Extended Stay

Only Extended Stay overnight is allowed with proper wristband. \$50 per vehicle, pay at that entrance when arriving. All patrons must show they have a paid ticket to the concert.

Allowed Items

You may bring a blanket 1 per adult. *Chair size when open 30" high from the back side ground up and 8" high in the front of the chair. *Pop up open air tents. * Umbrellas are also approved.

ADA Accessibility

Event will have an ADA area for viewing.

Cell Phone Charging

Cell phone charging station will be on site.

Prohibited items

- All bags, cases, parcels and containers are subject to inspection upon entering the venue site.
- Alcoholic beverages
- Animals (exemption for certified service animals)
- Bicycles, scooters, skates, Segway's, golf carts or unauthorized means of transportation.
- No Coolers or picnic baskets
- Distribution of unauthorized promotional or commercial material.
- Firework, explosives or any other incendiary devices.
- Glass or metal containers
- Aerosol cans or illegal substances
- Weapons of any kind, including guns, knives, pepper spray or handcuffs
- Items that may be deemed a safety hazard or annoyance to participants or guests (balls, Frisbees, balloons, any type of projectiles, whistles, musical instruments, laser pointers, etc.
- Extended stay overnight entrance opens 12noon.
- No camp fires or BBQ's patrons of this area can come and go only with a proper event wristband.

Elk River Music Festival FAQ

Where can I park? VIP or GA parking?

What time gates open? 4 p.m.

Is there seating?

No seats are provided

Where can I purchase tickets?

Tickeyfly web site and Billings Shrine Auditorium.

Where is will call?

On site day of show open 3 p.m.

Where is the Box office?

On site after next to will call.

How early can I pick up my tickets?

Tickets if bought on line present at the gate with current photo ID.

What is the policy on children attending?

Free under the age of 12 with adult with a paid ticket

Do you allow reselling of the tickets at the venue?

No

Where is Lost and Found and First Aid?

We will have EMS location and Lost and Found next it.

How many ATMs are on site?

There will be three ATMs on site.

Directions and Parking

[Visit the venue map.](#)